

Stage of development

Design proposal

General idea of the product.

Global design

First elaboration of the product.

Partly detailed product

Parts of the product have been specified and could be used by the target group.

Completed product

The product is ready for use in practice.

2

Quality aspects

Relevance

There is a need for the product and its design is based on state-of-the-art (scientific) knowledge.

Consistency

The product is 'logically' designed.

Expected practicality

The product is expected to be usable in the settings for which it has been designed.

Expected effectiveness

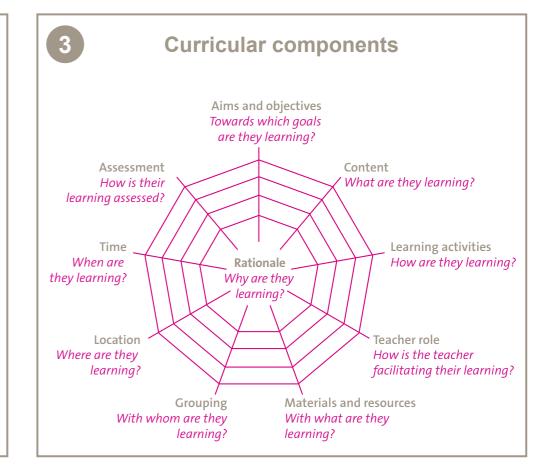
Using the product is expected to result in desired outcomes.

Actual practicality

The product is usable in the settings for which it has been designed.

Actual effectiveness

Using the product results in desired outcomes.



4

Evaluation method

Screening



Members of the design research team check the design with a checklist containing required characteristics of the product.

Focus group



A group of respondents reacts on a prototype of the product.

Walkthrough



The design research team and representatives of the target group simulate the use of the product.

Micro-evaluation



A small group of target users use parts of the product outside its normal user setting.

Try-out



The target group uses the product in practice.

5

Activities

O Using a checklist



Using a checklist with required characteristics of the product.

Interviewing



Asking respondents questions verbally.

Observing



Noticing what happens in practice and how respondents act.

Administering a questionnaire



Respondents answer questions on a paper-based or digital questionnaire.

Testing or requesting a report

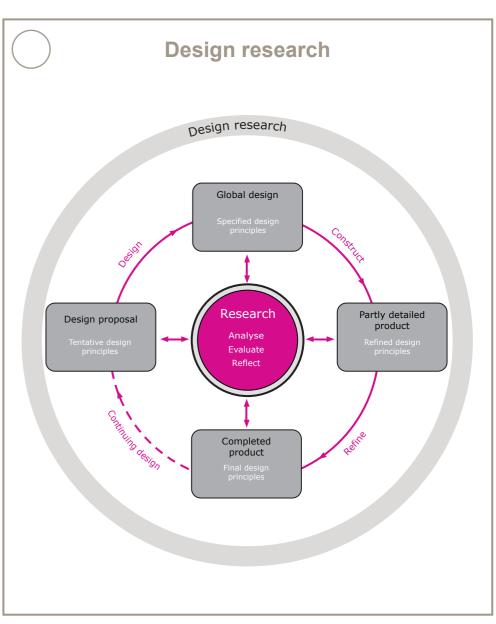


Respondents make a test or draw up a learning report.

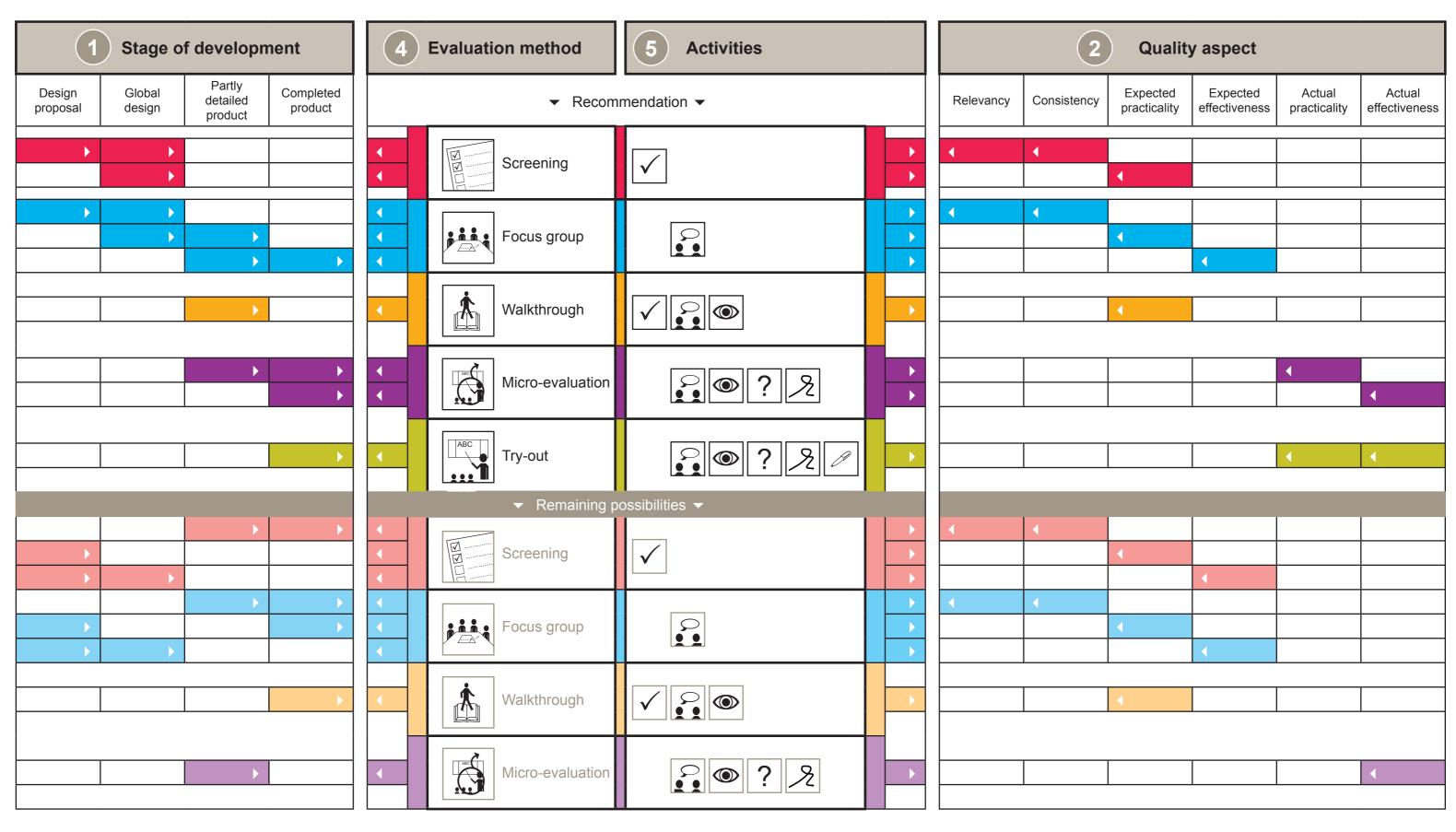
Requesting logbooks



Respondents write down their actions and reflections during a certain period.



'Evaluation matchboard'



Explanation: On one horizontal row, combine a stage of development (1) with a quality aspect (2) and find an evaluation method (4) with relevant activities (5)

